

TGPS ONLINE SAFETY GUIDE FOR PARENTS

Parents are responsible for monitoring and managing their child's use of mobile phones, apps and group chats outside of school, particularly for primary-aged pupils. While the school can provide online safety guidance and signpost parents to resources on how to report, block users and apply appropriate parental controls, it is expected that these steps are taken at home first. The school will only consider further involvement once reporting, blocking and suitable parental settings have been implemented.

Contact School or Police If:

- There are threats of harm
- Sexual images are shared
- An adult contacts your child inappropriately
- Your child is being blackmailed

Reporting Online Abuse (WhatsApp & Snapchat)

If Your Child Tells You Something Has Happened

- ✓ Stay calm and listen
- ✓ Reassure them they are not in trouble
- ✓ Do not delete messages
- ✓ Take screenshots (include usernames and dates)
- ✓ Block and report the user

If your child is in immediate danger, contact the police.

Simple Online Safety Rules for Primary Children

- ✓ Only talk to people you know in real life
- ✓ Never share personal information
- ✓ Keep devices in shared family spaces
- ✓ Tell a trusted adult if something feels wrong

★ Tell Your Child:

"If anything online worries you, you can always tell me. You won't be in trouble."

Reporting on WhatsApp

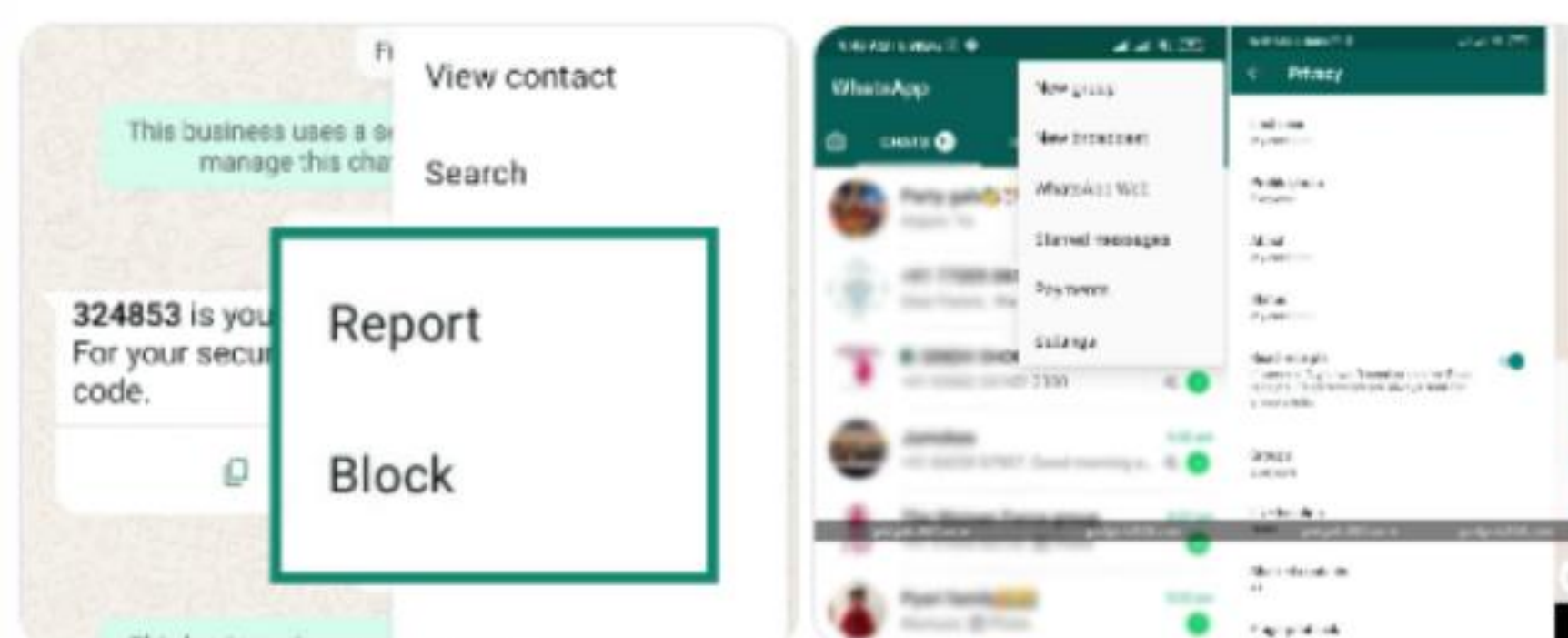
(Age 13+ but sometimes used by younger children)

To Report a Person:

- Open the chat
- Tap the name at the top
- Scroll down → Tap Report Contact
- Tap Block Contact

3. BLOCK & REPORT

On WhatsApp



Reporting on Snapchat

(Age 13+ but sometimes used by younger children)

Snapchat 'Safety Hub' link -

<https://parents.snapchat.com/?lang=en-GB>

To Report a User:

- Press and hold their name
- Tap Manage Friendship
- Tap Report

You can also Block

On Snapchat

